

MESSAGING SERVICE

**PROVIDER** 

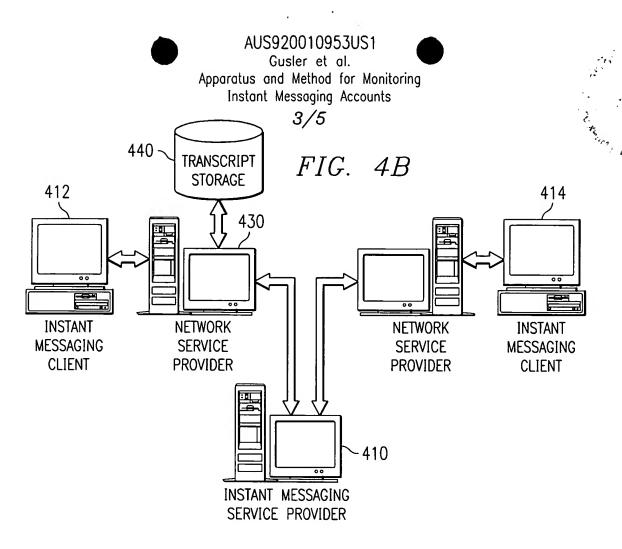
420

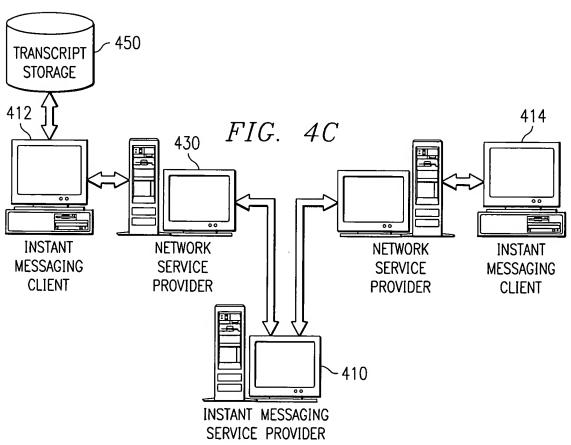
FIG. 4A

410

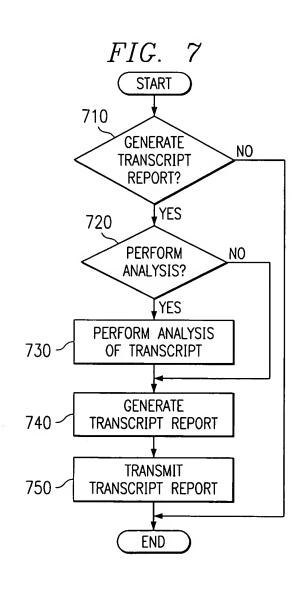
TRANSCRIPT

**STORAGE** 





## AUS920010953US1 Gusler et al. Apparatus and Method for Monitoring Instant Messaging Accounts 4/5 FIG. 5 TRANSCRIPT **TRANSCRIPT INSTANT REPORT** CONTROLLER **MESSAGING ANALYSIS ACCESS DEVICE DEVICE DEVICE** CONTROL/DATA 590 510 520 550 570 SIGNAL BUS 560 530 580 540 **TRANSCRIPT TRANSCRIPT TRANSCRIPT USER** CAPTURE AND **INTEGRITY** OUTPUT **MAINTENANCE** DATABASE **STORAGE DEVICE** DEVICE **DEVICE**



## AUS920010953US1 Gusler et al.

Apparatus and Method for Monitoring Instant Messaging Accounts

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